

Steamfast™

MODEL

SF-1000



JULE STEAM JEWELRY CLEANER

OWNER'S GUIDE

IMPORTANT SAFETY INSTRUCTIONS

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use, and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See our website for the most current version of this owner's guide.

While some general guidelines are noted on page 5 for what may or may not be cleaned with a steam cleaner, the guidelines are not represented as being complete and are not meant to be used as your final determination as to whether or not the jewelry in question is suitable for being cleaned by the jewelry cleaner. **Before cleaning any piece of jewelry or gemstones, you should consult with a professional to correctly identify the item you desire to clean and confirm that it is suitable to be cleaned by a steam cleaner. Steamfast disclaims, to the maximum extent permissible, (a) any responsibility for damage to jewelry or any other items, and (b) any responsibility for direct, special, incidental or consequential damages under any legal theory.**

INTENDED USE: This product is intended to be used indoors for jewelry cleaning in the United States and/or Canada. This product is not intended for commercial or industrial uses. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

Prior to using the Steamfast SF-1000 JULE Steam Jewelry Cleaner, always confirm if the jewelry in question may be cleaned in a steam cleaner. Always inspect the setting for loose stones prior to cleaning. Stones that are insecurely set may fall out when cleaned by steaming.

WARNING: Risk to Children and Impaired Persons. Supervision is required during the installation, operation, cleaning and maintenance of this product by children under age 12 and anyone with reduced physical, sensory or mental capabilities. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.

Directions to reduce risk of fire, electrical shock, and injury:

1. Read all instructions before use.
2. If an extension cord is necessary, use a properly rated cord (15 ampere, 14 gauge). Use care to position extension cord where it is least likely to be damaged or tripped over during use.
3. Before plugging power cord into electrical outlet, be sure that all electrical information on rating label agrees with your power supply.
4. To reduce likelihood of circuit overload, **DO NOT** operate another high wattage appliance on the same circuit as this unit.
5. To reduce the risk of electric shock, do not immerse the appliance in water or other liquids. If product falls into water or another liquid, immediately unplug. Do not reach into the water while product is plugged in.
6. Do not use power cord as handle, let it hang over edges of counters or be crimped or closed in doors.
7. Never yank power cord to disconnect from outlet; instead, grasp plug and pull to disconnect.

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8. Do not operate appliance with a damaged cord, or if the appliance has been dropped or damaged. To avoid risk of electrical shock, do not disassemble unit; contact Steamfast Consumer Service for examination and repair. Incorrect reassembly can cause a risk of electrical shock when unit is used.
 9. A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn outlets.
 10. Do not leave unit unattended while plugged in. Do not leave appliance unattended while connected. Unplug the appliance immediately after each use.
 11. Do not use unit where aerosol-based products are being used, or where oxygen is being administered.
 12. Unit is only meant to be used with recommended JULE Jewelry Steam Cleaner (model SF-1000) accessories. Using other types of attachments may cause damage to unit or injury.
 13. Always unplug power cord before filling with water. Do not attempt to use unit without properly filling.
 14. When filling, only water should be used in unit – other cleaning agents could damage unit or cause injury. Distilled or de-mineralized water is highly recommended, in order to minimize potential build-up of mineral deposits.
 15. To avoid burns from escaping steam when removing cap to refill unit:
 - Always allow unit to cool for 30 minutes.
 - Press and hold Steam Button to release all remaining steam pressure.
 16. To reduce risk of contact with hot water emitting from Steam Nozzle, check appliance before each use by positioning it away from body and turning it on. Do not operate unit if Steam Nozzle is blocked.
 17. Burns can occur from touching hot metal parts, hot water, or steam. Do not touch Steam Nozzle while unit is in use. Use caution when you turn unit upside down– there may be hot water.
 18. Use caution when using unit on uneven surfaces. Do not place, set or store the product near water, such as a bathtub or sink. Never immerse the product in liquids. Do not allow cord to touch hot surfaces.
 19. This product is specifically designed for cleaning jewelry. Although there are other cleaning applications in which the SF-1000 may be used, caution should be used at all times depending on the item being cleaned as it could cause damage.
 20. Do not allow power cord to touch hot surfaces during use. Bundle cord loosely when storing.
 21. Always allow JULE Jewelry Steam Cleaner to cool (at least 30 minutes for complete cooling) and empty unit before storing.

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC CONSUMER ADVISEMENT: This equipment may generate, use and/or radiate radio frequency energy that may cause harmful interference to radio communications. Unauthorized use or modification of this product increases interference risk and may cause FCC revocation

of permission to operate. To determine whether the equipment causes harmful interference, please turn the equipment on and off while simultaneously using a radio or television. If interference is suspected, the user is encouraged to contact Steamfast Consumer Service at 1-800-711-6617.

For more information on jewelry care and cleaning, or assistance with finding qualified professionals with whom you may consult regarding the potential cleaning of your jewelry, visit the following jewelry industry websites:

American Gem Society (AGS)

Guide to Fine Jewelry Care

<http://www.ags.org>

Gemological Institute of America (GIA)

<http://www.gia.edu>

Jewelers of America (JA)

<http://www.jewelers.org>

SAVE THESE INSTRUCTIONS

Questions or comments?

- steamfast.com
- consumerservice@steamfast.com
- 1-800-711-6617

**Speak your mind! We invite you to review this product online:
steamfast.com/reviews**

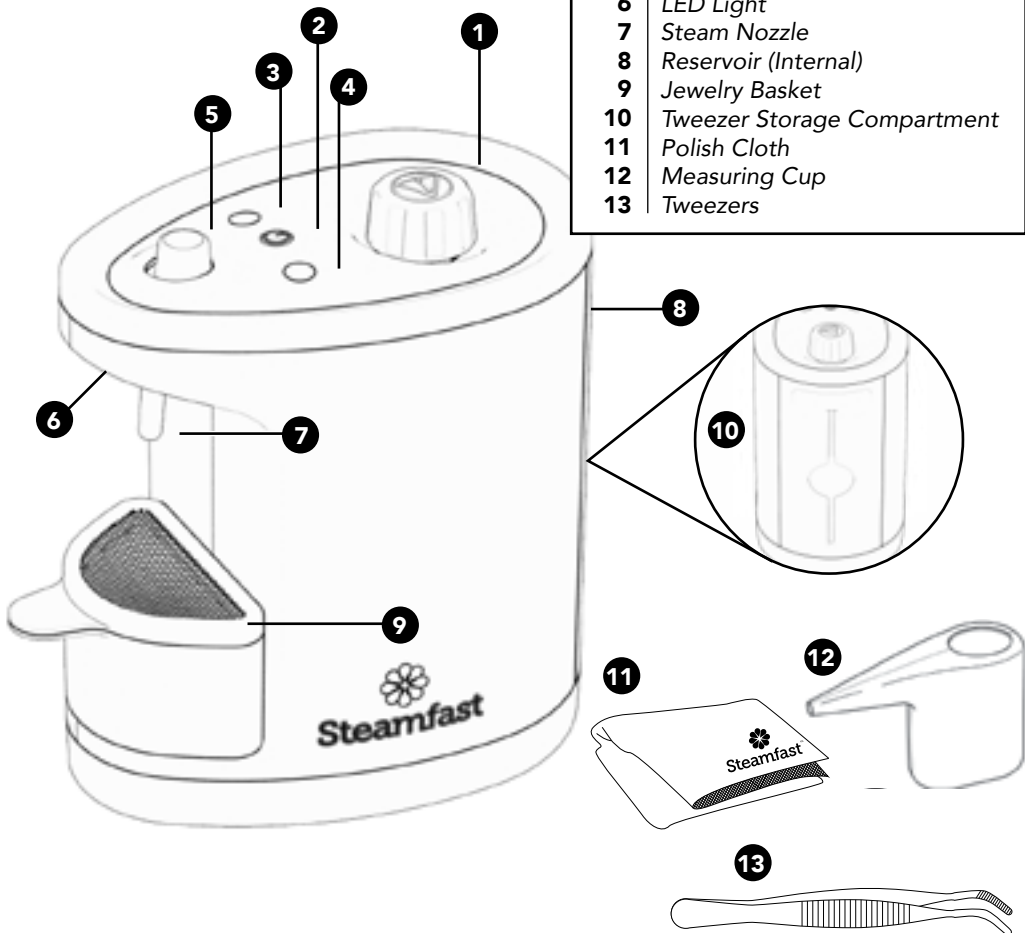
PRELIMINARY GUIDELINE FOR GEMSTONE CLEANING

GEMSTONE	TOUGHNESS	STEAM
ALEXANDRITE	EXCELLENT	USUALLY
AMAZONITE	POOR	NEVER
AMBER	POOR	NEVER
AMETHYST	GOOD	RISKY
AQUAMARINE	GOOD	USUALLY
CITRINE	GOOD	RISKY
CORAL	FAIR	RISKY
DIAMOND	GOOD	USUALLY
EMERALD	POOR	NEVER
GARNET	FAIR	NEVER
IOLITE	FAIR	RISKY
LAPIS LAZULI	FAIR	NEVER
OPAL	FAIR	NEVER
PEARL	GOOD	NEVER
PERIDOT	FAIR	NEVER
RUBY	EXCELLENT	USUALLY
SAPPHIRE	EXCELLENT	USUALLY
SPINEL	GOOD	USUALLY
TANZANITE	FAIR	NEVER
TOPAZ	POOR	NEVER
TOURMALINE	FAIR	RISKY
TURQUOISE	FAIR	NEVER
VARISCITE	FAIR	NEVER
ZIRCON	FAIR	RISKY

The following features and accessories are included with your JULE Steam Jewelry Cleaner. Carefully inspect the packing material for all parts listed below. To obtain possible missing parts, refer to **Product Support** on page 10 of this manual for Consumer Service contact information.

UNIT FEATURES & ACCESSORIES

- 1 Reservoir Cap
- 2 Power Button
- 3 Power Light (Red)
- 4 Steam Ready Light (Blue)
- 5 Steam Button
- 6 LED Light
- 7 Steam Nozzle
- 8 Reservoir (Internal)
- 9 Jewelry Basket
- 10 Tweezer Storage Compartment
- 11 Polish Cloth
- 12 Measuring Cup
- 13 Tweezers



FILLING RESERVOIR WITH WATER

1. Place JULE Steam Jewelry Cleaner on a flat, level surface.
2. Make sure power cord is unplugged from electrical outlet.
3. Cautiously remove Reservoir Cap by unscrewing it in a counter-clockwise direction and lift off.

CAUTION: Refer to refilling procedures below for additional safety precautions that must be taken when refilling the unit after it has been in use.

4. Reservoir should always be emptied after each use. If it was not emptied after the previous use, empty it now – this will make it easier to fill with the correct amount of water.
5. Fill included Measuring Cup with 12 oz (355 ml) of water.

NOTE: In order to extend the life of your JULE Jewelry Steam Cleaner and keep it functioning at its maximum potential, it is highly recommended that distilled or demineralized water be used in the Reservoir.

6. Carefully pour water from Measuring Cup into Reservoir through fill hole.

NOTE: Do not exceed the Reservoir's maximum capacity of 12 oz (355 ml). This will ensure a better flow of steam with minimal dripping water.

7. Replace Reservoir Cap, screwing it in a clockwise direction to tighten. Make sure it is screwed on securely to prevent hot water or steam from escaping.

REFILLING THE RESERVOIR

WARNING: If unit has been in use, always use the following safety precautions before removing the Reservoir Cap to add water.

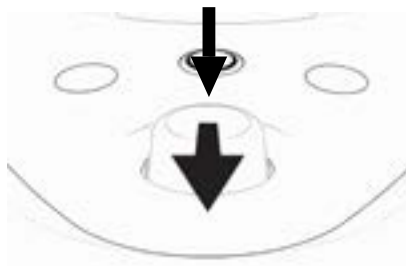
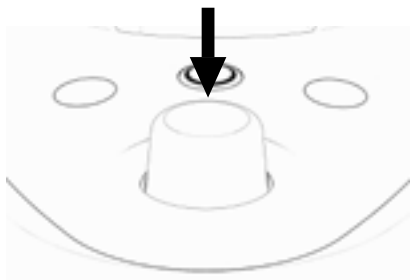
- Allow unit to cool for 30 minutes.
- Press and hold Steam Button to release all remaining steam. Steam can remain pressurized inside Reservoir for up to an hour after use.

WARNING: Failure to follow these precautions may result in burns from escaping steam when the Reservoir Cap is removed.

STEAM CLEANING JEWELRY

WARNING: Never use steamer without adding water.

1. Press the Power Button allowing steam pressure to build. Red Power Light will illuminate.
2. Once the blue Steam Ready light illuminates, the steamer is ready to use.
3. To begin steaming, push down on the Steam Button. Pushing straight down will provide bursts of steam.



NOTE: Steam Ready Light may cycle off and on during use, accompanied by a slight temporary drop in steam pressure – this is a normal part of operation, as the Reservoir works to maintain a steady optimal temperature.

4. For continuous steam, press down and forward on the Steam Button. This will lock it into a continuous steam setting. To stop steaming, simply pull back on the Steam Button which will release the continuous steam setting.
5. Using the tweezers, hold jewelry approximately one inch beneath the Steam Nozzle. Rotate or turn jewelry during steam process. Allow to steam jewelry for approximately 2 seconds. Repeat as necessary.

CAUTION: Jewelry will get hot during steam cleaning. Handle with care and allow to cool.

NOTE: It is recommended to use short, one to two second bursts to prolong maximum steam pressure.

NOTE: Do not use any other tool to hold jewelry under steam other than provided tweezers. Please call Steamfast Consumer Services if you are in need of replacement tweezers.

6. Once jewelry is clean, you may use Polish Cloth to shine jewelry.

PROPER STORAGE

Preparing your JULE Jewelry Steam Cleaner for storage is quick and simple. When you have finished your steaming tasks, follow the steps listed below.

1. Unplug power cord from electrical outlet.
2. Allow unit to cool (30 minutes for complete cooling).
3. Press and hold Steam Trigger to release all remaining steam pressure.
4. Unscrew and remove Reservoir Cap. Drain all remaining water from Reservoir into a sink or tub, then loosely replace Reservoir Cap.

NOTE: Do not overtighten Reservoir Cap when storing, as this may make it difficult to remove during next use.

5. Loosely bundle power cord, and store in a cool dry location.

MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may limit the effectiveness and reduce the life of your JULE Jewelry Steam Cleaner.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your unit. If you are unable to use distilled water, it is recommended that the following procedure be followed monthly to help remove any mineral build-up.

To remove mineral build-up:

1. Unplug power cord from electrical outlet.
2. Allow unit to cool (30 minutes for complete cooling).
3. Press and hold Steam Button to release all remaining steam pressure.
4. Unscrew and remove Reservoir Cap, and drain any remaining water from Reservoir into a sink or tub.
5. Fill Measuring Cup with 6 oz (180 ml) distilled vinegar. Carefully pour vinegar into Reservoir.
6. Slowly shake or move jewelry cleaner around to agitate vinegar.
7. Allow to stand for at least 40 minutes, or more if possible.
8. Drain vinegar from Reservoir.
9. Rinse Reservoir with fresh water, drain and repeat until vinegar odor dissipates.
10. Loosely replace Reservoir Cap and continue with normal storage procedure, as outlined in Proper Storage section above
11. Wipe the jewelry cleaner, jewelry basket and accessories with a soft cloth when/if necessary.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Unit fails to heat up.	Unit is not plugged in.	Plug power cord into electrical outlet.
	Household circuit breaker / ground fault interrupter has tripped or blown a fuse.	Reset circuit breaker / ground fault interrupter, or replace fuse. For assistance, contact a licensed electrician.
	Unit is damaged or in need of repair.	Immediately cease usage and unplug. Contact Consumer Service for assistance (see Page 10 for details).
	Reservoir is empty.	Refer to Filling Reservoir With Water procedure on Page 7 to refill Reservoir.
	Mineral build-up in unit.	Refer to Mineral Build-up section on Page 9 for cleaning procedure.
Steam output is weak or intermittent.	Water level in Reservoir is running low.	Refer to Filling Reservoir With Water procedure on Page 7 to refill Reservoir.
	Mineral build-up in unit.	Refer to Mineral Build-up section on Page 9 for cleaning procedure.

CONSUMER SERVICES

For problems with your JULE Jewelry Steam Cleaner, please refer to the troubleshooting guide located above. Additional inquiries should be directed to our consumer support services through our website, www.steamfast.com. If you do not have internet access, you may also contact our Consumer Service Department by telephone, at **1-800-711-6617**.

NOTE: In order for our Consumer Service representatives to help you as quickly and efficiently as possible, please have the following information ready before calling:

- **Purchase information (where and when you purchased this product)**
- **Copy of purchase receipt / proof of purchase**
- **Product serial number (located near electrical specification label on bottom of unit)**

For information regarding your 2 year limited warranty, refer to Page 11 of this manual.

2-YEAR LIMITED WARRANTY

What is covered

Steamfast, a division of Vornado Air, LLC ("Steamfast"). Subject to the terms and conditions of this 2-Year Limited Warranty ("Warranty") as set forth below, Steamfast warrants to the original consumer or purchaser ("Buyer") that this Steamfast®-branded steam product, excluding all accessories and attachments, (the "Product") is to be free from defects in material and workmanship for a period of two (2) years from the date of purchase when used and maintained in accordance with the Owner's Guide (the "Warranty Period"). In the event Buyer notifies Steamfast of a defect in the Product within the Warranty Period, Steamfast will replace the Product and/or defective component parts, as applicable and necessary. Any such replacement will be made at no charge to Buyer for parts or labor, provided that Buyer shall be responsible for all shipping and transportation costs associated with returning the Product to Steamfast for inspection and covered replacement.

What is not covered

This Warranty shall not be applicable to damage or loss caused in whole or in part by:

- Repairs, modifications or alterations to the Product by anyone other than Steamfast.
- Use or operation of the Product outside the permitted or intended uses described by Steamfast in the Owner's Guide, or other careless operation, handling, misuse, or abuse of the Product.
- Lack of proper maintenance or timely cleaning of the Product as specified in the Owner's Guide.
- Use of the Product other than for normal household purposes.
- Normal wear and tear.
- Used consumable parts, accessories and attachments, including, but not limited to, brushes, hangers, scrub pads and mop pads.
- Use of parts and accessories other than those produced or recommended by Steamfast.
- Cosmetic damage, such as scratches, nicks and dents.
- Damage caused by accident, water, flood, fire or other acts of nature or external causes.

Warranty limitations and exclusions

- NO OTHER EXPRESS WARRANTY IS GIVEN BY STEAMFAST TO BUYER AND NO REPRESENTATIVE HAS THE AUTHORITY TO MAKE REPRESENTATIONS OTHER THAN THOSE PROVIDED HEREIN.
- THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF AND ALL IMPLIED WARRANTIES, SPECIFICALLY THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY LIMITED TO THE DURATION OF THE WARRANTY PERIOD, UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.
- STEAMFAST'S REPLACEMENT OF THE PRODUCT IS THE EXCLUSIVE REMEDY. UNDER NO CIRCUMSTANCES SHALL STEAMFAST BE LIABLE TO BUYER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR OTHER DAMAGES, EVEN IF STEAMFAST HAS BEEN ADVISED OF OR COULD REASONABLY FORESEE THE POSSIBILITY OF SUCH DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR DAMAGE, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR UNDER ANY OTHER THEORY OF LAW.
- THIS WARRANTY GIVES BUYER SPECIFIC LEGAL RIGHTS. BUYER MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE-TO-STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO BUYER.

How do you register the Warranty

Buyer must complete an application to register this Warranty within sixty (60) days following date of purchase. Buyer may either visit Steamfast's website at steamfast.com and complete an online application or mail a completed application to Steamfast. Failure to register this Warranty within sixty (60) days following date of purchase will render this Warranty null and void.

Warranty service

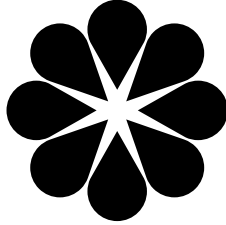
For warranty service, call 1-800-711-6617 or email consumerservice@steamfast.com to obtain a Return Authorization ("RA") form. Include the Product model number and serial number, as well as Buyer's name, address, city, state, zip code and phone number when contacting Steamfast for warranty service. Buyer may be required to provide the original sales receipt for purposes of verifying date of purchase. After receiving the RA form, the Product must be shipped, postage prepaid by Buyer, to:

Steamfast
Attn: Warranty & Repair
415 E. 13th Street
Andover, KS 67002

To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock.

Important: After receiving return authorization, carefully pack the Product to avoid damage in shipping. Damage in shipping is not covered by the Warranty and shall be the sole responsibility of Buyer. Damage or loss not covered by this Warranty or occurring outside the Warranty Period will require a fee to cover the cost of handling and shipping. All such fees and costs shall be the sole responsibility of Buyer.

Please allow at least 1-2 weeks for return of the Product after it is received by Steamfast. For ease of recordkeeping, it is recommended that Buyer staple or attached the original sales receipt to this Owner's Guide and record the Product serial number (located on the Product specifications decal) here:



SteamfastTM

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415 East 13th, Andover, KS 67002

1-800-711-6617 | steamfast.com | consumerservice@steamfast.com

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