

MODEL SF-457



# *InstaSteam*™ GARMENT STEAMER

OWNER'S GUIDE

# IMPORTANT SAFETY INSTRUCTIONS



**WARNING:** To reduce risk of fire, electrical shock or injury, the following basic safety precautions should always be followed when using an electrical appliance.

**WARNING:** To reduce the risk of electrical shock, this appliance uses a grounded (three-pronged) plug. This plug will fit in a grounded wall outlet only one way. If the plug does not correctly fit in the outlet, contact a licensed electrician to install a proper outlet. DO NOT attempt to modify the plug or defeat this safety feature.

### **READ ALL INSTRUCTIONS BEFORE USE**



### DANGER

Any appliance is electrically live even when switched off. To reduce risk of electrical shock:

- 1. Always disconnect appliance from electrical outlet when filling with water or emptying, and when not in use.
- 2. Do not place or store unit where it can fall or be pulled into a sink or tub.
- 3. Do not place in, or drop into water or other liquid.
- **4.** If unit falls into water, immediately unplug power cord. Do not reach into the water.



### WARNING

To reduce risk of burns, electrocution, fire or injury to persons:

- 1. Do not tamper with or modify this product in any way. The manufacturer assumes no responsibility for damage or injury caused by failure to follow these instructions, improper use, or unauthorized product modification. Any such actions will invalidate the product warranty.
- 2. Use InstaSteam™ Garment Steamer only for its intended purpose as indicated in this manual.
- **3.** If an extension cord is necessary, use a properly rated cord (15 ampere, 14 gauge). Use care to position extension cord where it is least likely to be damaged or tripped over during use.
- **4.** Before plugging power cord into electrical outlet, be sure that all electrical information on rating label agrees with your power supply.
- **5.** To reduce likelihood of circuit overload, DO NOT operate another high wattage appliance on the same circuit as this unit.
- **6.** To protect against risk of electrical shock, do not immerse unit in water or other liquids. Do not use power cord as handle, let it hang over edges of counters, or be crimped or closed in doors.
- 7. Never yank power cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
- **8.** Do not operate unit with a damaged power cord or if the unit has been dropped or damaged. To avoid risk of electrical shock, do not disassemble unit; contact Steamfast Consumer Service for examination and repair. Incorrect reassembly can cause a risk of electrical shock when unit is used.
- **9.** Close supervision is required for any appliance being used near children, pets and plants. Do not leave unit unattended while plugged in.
- 10. This unit is not intended for use by persons (including children) with reduced physical,

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- sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the unit by a person responsible for their safety.
- **11.** Do not use unit where aerosol-based products are being used, or where oxygen is being administered.
- 12. Unit is only meant to be used with recommended InstaSteam™ Garment Steamer model SF-457 accessories. Using other types of attachments may cause damage to unit or injury.
- **13.** If Power Indicator Light does not illuminate when the Power Switch is pushed On, unit is not operating normally. Immediately turn unit off and disconnect from power supply contact Steamfast Consumer Service.
- **14.** When filling Water Tank, only water should be used in unit other cleaning agents could damage unit or cause injury. Distilled or de-mineralized water is highly recommended, in order to minimize potential build-up of mineral deposits. Do not overfill unit.
- 15. Do not attempt to use unit without properly filling Water Tank.
- **16.** To reduce risk of contact with hot water emitting from Steam Nozzle, check appliance before each use by positioning it away from body and turning it on. Do not operate unit if Steam Nozzle is blocked.
- **17.** Burns could occur from touching hot plastic parts, hot water, or steam. Use care when you turn a steam appliance upside down there may be hot water in the reservoir.
- **18.** When steaming any material for the first time, it is recommended that you consult the manufacturer's guidelines for the fabric being steamed. For items in question, test on an inconspicuous area before proceeding.
- **19.** Synthetic materials (such as 100% nylon or polyester) are sensitive to heat, and my be damaged by exposure to hot steam. Steam is recommended for use only on natural fibers such as cotton, linen or wool, as well as nylon or polyester blends.
- **20.** Do not allow power cord to touch hot surfaces during use. Loosely bundle cord when storing.
- **21.** Always allow InstaSteam™ Garment Steamer to cool (15 minutes for complete cooling) and empty Boiler before storing.
- 22. Only plug power cord directly into 120V outlet.

## SAVE THESE INSTRUCTIONS

This equipment may generate, use and/or radiate radio frequency energy that may cause harmful interference to radio communications. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to contact Steamfast Consumer Service at 1-800-711-6617.

Please refer to our website for the most current version of our owner's quide.

### Questions or comments?

- steamfast.com
- consumerservice@steamfast.com
- 1-800-711-6617

Speak your mind! We invite you to review this product online: steamfast.com/reviews

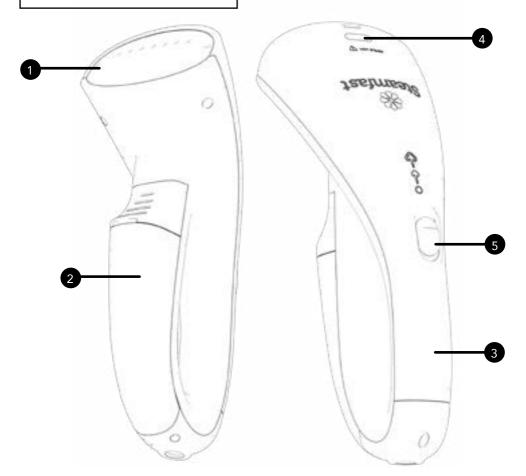


# **Product Information**

The following features are included with your InstaSteam™ Garment Steamer. Carefully inspect the packing material for all parts listed below. To obtain possible missing parts, refer to **Product Support** on Page 9 of this manual for Consumer Service contact information.

### **UNIT FEATURES**

- 1 Steam Nozzle
- 2 Water Tank
- 3 Handle
- 4 Power Light Indicator
- 5 On/Off Steam Selector Switch



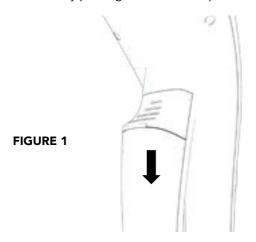
- The Steam Nozzle (1) emits the flow of hot, penetrating steam produced by the Water Tank.
- The Water Tank (2) is the reservoir where water is held before being transferred to the heat exchange and converted to steam. The Water Tank holds 5 oz. (148 ml.) of water.
- The Handle (3) is designed to stay cool while providing maximum grip and comfort.
  The Power Light Indicator (4) illuminates when the On/Off Switch is set to a steam selection.
- The On/Off Steam Selector Switch (5) power the unit On and Off and allows selection between low and high steam.



# Using Your InstaSteam™ Garment Steamer

### FILLING TANK WITH WATER

- 1. Place Handheld Garment Steamer on a flat, level surface.
- 2. Make sure power cord is unplugged from electrical outlet.
- 3. Remove Water Tank by pushing down on the top of tank, see Figure 1.



4. Carefully fill Water Tank with water from a faucet, bottle or cup.

NOTE: In order to minimize potential mineral build-up and prolong the life of your Handheld Garment Steamer, distilled or de-mineralized water is recommended when filling Boiler.

5. Replace Water Tank by pushing firmly up into the unit.

### **FABRIC STEAMING**

CAUTION: When steaming any material for the first time, it is recommended that you test on a small inconspicuous area before proceeding. Do not use on synthetic fabrics such as 100% nylon or polyester, or other steam-sensitive materials.

NOTE: Be sure that Tank has already been filled before following these steps (refer to Page 6 for details).

- 1. Plug power cord into a standard grounded electrical outlet.
- 2. After approximately 30 seconds, steam will begin emitting from Steam Nozzle.
- **3.** Direct Steam Nozzle towards fabric material you wish to steam. See below for additional tips and procedures.

CAUTION: Always be sure that Steam Nozzle is pointed in a safe direction (away from yourself, other people, pets and plants) when steaming.

### Steaming garments:

- Hang garment from a clean, rust-free hanger.
- Direct Steam Nozzle towards bottom of garment. Steam will rise along inside and outside
  of material, removing wrinkles. Slowly slide Steam Nozzle upward from bottom to top
  of garment.
- Direct Steam Nozzle away from garment and smooth material with your free hand.
- Repeat as necessary until garment is fresh and wrinkle-free.

### General steaming tips:

- For most effective results, hold Steam Nozzle within 1/2" of fabrics, or press it directly against surfaces.
- Curtains and draperies can be steamed while still hanging.
- To remove wrinkles from towels, handkerchiefs and napkins, drape them over a rod or towel rack and gently steam them.
- Heavier fabrics may require repeated steaming to achieve desired results.
- To remove exceptionally stubborn wrinkles, steam both sides of fabric.
- Be especially careful when steaming any delicate fabrics that may be damaged by heat or water spotting.
- To sanitize a fabric, hold Steam Nozzle within 1/2 inch of a single area for at least 5 seconds. Use caution when doing this on more delicate fabrics.

When you are finished using your Handheld Fabric Steamer, immediately unplug power cord from electrical outlet. Refer to **Storage & Care** guidelines on Page 8 of this manual for proper storage and maintenance procedures.



# Storage & Care

### PROPER STORAGE

Preparing your InstaSteam™ Garment Steamer for storage is quick and simple. When you have completed your tasks, follow the steps listed below.

- 1. Slide Power Switch to Off (the Power Indicator Light will turn off) and unplug power cord.
- 2. Allow unit time to cool (at least 5 minutes).
- 3. Remove Water Tank and drain any remaining water into a sink or tub to minimize potential mineral build-up. Replace Water Tank when done.
- 4. Store Handheld Garment Steamer in a cool, dry location.

#### MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may limit the effectiveness and reduce the life of your Handheld Garment Steamer.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your InstaSteam™ Garment Steamer. In addition, it is recommended that the cleaning procedure below be followed at least once a month in order to remove any deposits that form. This will help to extend the life of your Handheld Garment Steamer and keep it functioning at its maximum potential.

### To remove mineral build-up:

- 1. Follow STEPS 1-4 under Proper Storage section above. However, do not replace Water Tank at the end of STEP 4.
- 2. Fill Measuring Cup (not included) with 1 oz. (29.6 ml.) distilled water and 1 oz. (29.6 ml.) vinegar.
- 3. Slowly pour water-vinegar solution into Water Tank through Fill Hole, then replace Water Tank Cap.
- 4. Plug in power cord and slide Power Switch to "ON" and increase steam setting to Level "HIGH". Allow unit to steam for 1 minute, then slide Power Switch to "OFF".
- 5. Allow unit to sit for approximately 30 minutes, then slide Power Switch to "ON" and increase steam setting to Level "HIGH" and allow the remainder of the Water Tank's contents to be steamed out.
- 6. Once Water Tank is drained, turn unit off and refill Tank with 5 oz. (148 ml.) of fresh distilled water. Slide Power Switch to "ON" and increase steam setting to Level "HIGH," and allow unit to steam until Water Tank is empty. Repeat as necessary until vinegar odor dissipates.

  7. Slide Power Switch to "OFF", unplug power cord and store Handheld Fabric Steamer as usual.

IMPORTANT: On average, it is recommended that you follow the mineral build-up removal procedure once per month (if unit is used once every week). More frequent use may require following the procedure more often in order to keep your Handheld Fabric Steamer operating at full potential. Do not exceed 1 hour of use without cleaning out mineral build-up.



# **Troubleshooting**

PROBLEM	POSSIBLE CAUSE	SOLUTION
Unit fails to heat up. Power Indicator Light <b>DOES</b> <b>NOT</b> illuminate.	Unit is not plugged in.	Plug power cord into electrical outlet.
	The Power Switch is pressed Off.	Make sure the Power Switch is pressed to turn the unit On and Power Indicator Light is illuminated.
	Household circuit breaker / ground fault interrupter has tripped or blown a fuse.	Reset circuit breaker / ground fault interrupter or replace fuse. If you need assistance, contact a licensed electrician.
	Unit is damaged or otherwise in need of repair.	Immediately cease usage and unplug. Contact Consumer Service for further assistance (see Page 9 for details).
Unit heats up, but fails to steam. Power Indicator Light does illuminate. (NOTE: Always allow proper time for unit to heat up and begin producing steam.)	Water Tank is empty.	Refer to <b>Filling Water Tank</b> procedure on Page 6.
	Mineral build-up in unit.	Refer to <b>Mineral Build-up</b> section on Page 8 for cleaning procedure.
Steam output is weak or intermittent.	The Power Switch is set to "LOW".	Increasing the steam setting will result in a stronger (and wetter) flow of steam.
	Mineral build-up in unit.	Refer to <b>Mineral Build-up</b> section on Page 8 for cleaning procedure.

### CONSUMER SERVICES

For problems with your Handheld Garment Steamer, please refer to the troubleshooting guide located above. Additional inquiries should be directed to our consumer support services through our Web site. steamfast.com.

If you do not have internet access, you may also contact our Consumer Service Department by telephone, at 1-800-711-6617.

NOTE: In order for our Consumer Service representatives to help you as quickly and efficiently as possible, please have the following information ready before calling:

- Purchase information (where and when you purchased this product)
- Copy of purchase receipt / proof of purchase
- Product serial number (located near electrical specification label on bottom of unit)
- Date code (4-digit number located on electrical specification label on bottom of unit)

For information regarding your 2 Year Limited Warranty, refer to Page 11 of this manual.

# Warranty Information

### 2-YEAR LIMITED WARRANTY

#### What is covered

Steamfast, a division of Vornado Air, LLC ("Steamfast"). Subject to the terms and conditions of this 2-Year Limited Warranty ("Warranty") as set forth below, Steamfast warrants to the original consumer or purchaser ("Buyer") that this Steamfast®-branded steam product, excluding all accessories and attachments, (the "Product") is to be free from defects in material and workmanship for a period of two (2) years from the date of purchase when used and maintained in accordance with the Owner's Guide (the "Warranty Period").

In the event Buyer notifies Steamfast of a defect in the Product within the Warranty Period, Steamfast will replace the Product and/or defective component parts, as applicable and necessary. Any such replacement will be made at no charge to Buyer for parts or labor, provided that Buyer shall be responsible for all shipping and transportation costs associated with returning the Product to Steamfast for inspection and covered replacement.

### What is not covered

This Warranty shall not be applicable to damage or loss caused in whole or in part by:

- Repairs, modifications or alterations to the Product by anyone other than Steamfast.
- Use or operation of the Product outside the permitted or intended uses described by Steamfast in the Owner's Guide, or other careless operation, handling, misuse, or abuse of the Product.
- Lack of proper maintenance or timely cleaning of the Product as specified in the Owner's Guide.
- Use of the Product other than for normal household purposes.
- Normal wear and tear.
- Used consumable parts, accessories and attachments, including, but not limited to, brushes, hangers, scrub pads and mop pads.
- Use of parts and accessories other than those produced or recommended by Steamfast.
- Cosmetic damage, such as scratches, nicks and dents.
- Damage caused by accident, water, flood, fire or other acts of nature or external causes.

### Warranty limitations and exclusions

- NO OTHER EXPRESS WARRANTY IS GIVEN BY STEAMFAST TO BUYER AND NO REPRESENTATIVE HAS THE AUTHORITY TO MAKE REPRESENTATIONS OTHER THAN THOSE PROVIDED HEREIN.
- THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF AND ALL IMPLIED WARRANTIES, SPECIFICALLY THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY LIMITED TO THE DURATION OF THE WARRANTY PERIOD, UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.
- STEAMFAST'S REPLACEMENT OF THE PRODUCT IS THE EXCLUSIVE REMEDY. UNDER NO
  CIRCUMSTANCES SHALL STEAMFAST BE LIABLE TO BUYER OR ANY OTHER PERSON FOR
  ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR OTHER DAMAGES, EVEN IF STEAMFAST
  HAS BEEN ADVISED OF OR COULD REASONABLY FORESEE THE POSSIBILITY OF SUCH
  DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR DAMAGE, WHETHER
  RISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR UNDER ANY OTHER
  THEORY OF LAW.

• THIS WARRANTY GIVES BUYER SPECIFIC LEGAL RIGHTS. BUYER MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE-TO-STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO BUYER.

### How do you register the Warranty

Buyer must complete an application to register this Warranty within sixty (60) days following date of purchase. Buyer may either visit Steamfast's website at www.steamfast.com and complete an online application or mail a completed application to Steamfast. Failure to register this Warranty within sixty (60) days following date of purchase will render this Warranty null and void.

### Warranty service

For warranty service, call 1-800-711-6617 or email consumerservice@steamfast.com to obtain a Return Authorization ("RA") form. Include the Product model number and serial number, as well as Buyer's name, address, city, state, zip code and phone number when contacting Steamfast for warranty service. Buyer may be required to provide the original sales receipt for purposes of verifying date of purchase. After receiving the RA form, the Product must be shipped, postage prepaid by Buyer, to:

Steamfast Attn: Warranty & Repair 415 E. 13th Street Andover, KS 67002

To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock.

Important: After receiving return authorization, carefully pack the Product to avoid damage in shipping. Damage in shipping is not covered by the Warranty and shall be the sole responsibility of Buyer. Damage or loss not covered by this Warranty or occurring outside the Warranty Period will require a fee to cover the cost of handling and shipping. All such fees and costs shall be the sole responsibility of Buyer.

Please allow at least 1-2 weeks for return of the Product after it is received by Steamfast. For ease of recordkeeping, it is recommended that Buyer staple or attached the original sales receipt to this Owner's Guide and record the Product serial number (located on the Product specifications decal) here:

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Steamfast Consumer Service

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